

**MORRISON & FOERSTER LLP**

Attorneys at Law  
425 Market Street  
San Francisco, California 94105-2482  
Telephone: (415) 268-7000  
Facsimile: (415) 268-7522

RECEIVED  
CENTRAL FAX CENTER

AUG 10 2004  
OFFICIAL

To: **Centralized Facsimile Center**  
U.S. Patent and Trademark Office

Facsimile: **703-872-9306**  
Telephone:

From: **Stephen C. Durant**

Date: August 10, 2004

We are transmitting a total of **4** pages (including this page).  
Original or hard copy to follow if this box is checked ☐.

**If you do not receive all pages, please call (415) 268-6234 as soon as possible.**

Preparer of this slip has confirmed that facsimile number given is correct: SCD2/4934

This facsimile contains confidential information which may also be privileged. Unless you are the addressee (or authorized to receive for the addressee), you may not copy, use, or distribute it. If you have received it in error, please advise Morrison & Foerster LLP immediately by telephone or facsimile and return it promptly by mail.

Re: US Patent Application No. 09/626,100  
For: METHOD AND SYSTEM FOR CONTENT MANAGEMENT  
ASSESSMENT PLANNING AND DELIVERY  
By: Adam Gersting  
Our Ref: 42688-2000500

Attached are the following:

1. Request for Withdrawal as Attorney or Agent and Change of Correspondence (in triplicate, 3 pages)

PTO/SB/33 (09-03)

Approved for use through 11/30/2005. OMB 0851-0035

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

<b>REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND CHANGE OF CORRESPONDENCE ADDRESS</b>	Application Number	09/626,100
	Filing Date	July 26, 2000
	First Named Inventor	Adam GERSTING
	Art Unit	3623
	Examiner Name	A. Boyce
	Attorney Docket Number	426882000500

RECEIVED  
CENTRAL FAX CENTER

AUG 10 2004

OFFICIAL

Commissioner for Patents  
To: P.O. Box 1450  
Alexandria, VA 22313-1450

Please withdraw me as attorney or agent for the above identified patent application, and

- ☒ all the attorneys/agents of record. The undersigned signs this Request on behalf of all attorneys and agents of record.
- ☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or
- ☐ the attorneys/agents associated with Customer Number

NOTE: This box can only be checked when the power of attorney of record in the application is to all the practitioners associated with a customer number.

The reasons for this request are:

The practitioners have been discharged by the client. The client has requested transfer to new counsel.

**CORRESPONDENCE ADDRESS**

1. ☐ The correspondence address is NOT affected by this withdrawal.
2. ☒ Change the correspondence address and direct all future correspondence to:

☐ Customer Number

OR

☒ Firm or Individual Name Charles L. Miller, Banner & Witcoff, Ltd.

Address Ten South Wacker Drive, Suite 3000

City Chicago State Illinois Zip 60606

Country United States of America

Telephone (312) 715-1000

Fax

Name Stephen S. Durant

Signature *Stephen S. Durant*

Registration No.

31,508

Date August 10, 2004

Telephone No.

(415) 268-6982

NOTE: Withdrawal is effective when approved rather than when received. Unless there are at least 30 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office, facsimile no. (703) 972-9308, on the date shown below.

Dated: August 10, 2004

Signature:

*Vicki Henry*  
*Vicki Henry*

sf-1723974

PTO/SB/89 (09-09)

Approved for use through 11/30/2005. OMB 0651-0085

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

# **REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND CHANGE OF CORRESPONDENCE ADDRESS**

Application Number	09/626,100
Filing Date	July 26, 2000
First Named Inventor	Adam GERSTING
Art Unit	3623
Examiner Name	A. Boyce
Attorney Docket Number	426882000500

RECEIVED  
CENTRAL FAX CENTER

AUG 10 2004

OFFICIAL

Commissioner for Patents  
To: P.O. Box 1450  
Alexandria, VA 22313-1450

Please withdraw me as attorney or agent for the above identified patent application, and

- ☒ all the attorneys/agents of record. The undersigned signs this Request on behalf of all attorneys and agents of record.
- ☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or
- ☐ the attorneys/agents associated with Customer Number

NOTE: This box can only be checked when the power of attorney of record in the application is to all the practitioners associated with a customer number.

The reasons for this request are:

The practitioners have been discharged by the client. The client has requested transfer to new counsel.

## **CORRESPONDENCE ADDRESS**

1. ☐ The correspondence address is NOT affected by this withdrawal.
2. ☒ Change the correspondence address and direct all future correspondence to:

☐ Customer Number

OR

☒ Firm or Individual Name Charles L. Miller, Banner & Witcoff, Ltd.

Address Ten South Wacker Drive, Suite 3000

City Chicago State Illinois Zip 60606

Country United States of America

Telephone (312) 715-1000

Fax

Name Stephen S. Durant

Signature *Stephen S. Durant*

Registration No.

31,506

Date August 10, 2004

Telephone No.

(415) 268-6982

NOTE: Withdrawal is effective when approved rather than when received. Unless there are at least 90 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office, facsimile no. (703) 872-9306, on the date shown below.

Dated: August 10, 2004 Signature: *Vicki Henry*

*Vicki Henry*

st-1723974

PTO/SB/63 (09-03)

Approved for use through 11/30/2005. OMB 0691-0035

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

<b>REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND CHANGE OF CORRESPONDENCE ADDRESS</b>	Application Number	09/626,100
	Filing Date	July 26, 2000
	First Named Inventor	Adam GERSTING
	Art Unit	3623
	Examiner Name	A. Boyce
	Attorney Docket Number	426882000500

Commissioner for Patents  
To: P.O. Box 1450  
Alexandria, VA 22313-1450

Please withdraw me as attorney or agent for the above identified patent application, and

☒ all the attorneys/agents of record. The undersigned signs this Request on behalf of all attorneys and agents of record.

☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or

☐ the attorneys/agents associated with Customer Number

NOTE: This box can only be checked when the power of attorney of record in the application is to all the practitioners associated with a customer number.

The reasons for this request are:

The practitioners have been discharged by the client. The client has requested transfer to new counsel.

**CORRESPONDENCE ADDRESS**

1. ☐ The correspondence address is NOT affected by this withdrawal.

2. ☒ Change the correspondence address and direct all future correspondence to:

☐ Customer Number

OR

☒ Firm or Individual Name Charles L. Miller, Banner & Witcoff, Ltd.

Address Ten South Wacker Drive, Suite 3000

City Chicago State Illinois Zip 60606

Country United States of America

Telephone (312) 715-1000 Fax

Name Stephen S. Durant

Signature *Stephen S. Durant* Registration No. 31,506

Date August 10, 2004 Telephone No. (415) 268-6982

NOTE: Withdrawal is effective when approved rather than when received. Unless there are at least 30 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office, facsimile no. (703) 878-9305, on the date shown below.

Dated: August 10, 2004 Signature: *Vicki Henry*  
*Vicki Henry*

sf-1723974